

Hollywood Vampires HU 2026

VIP Package

Terms & Conditions

General Information

Packages are open to all ages.

Guests under 18 must be accompanied by an adult.

All package purchasers will be contacted 3–5 days prior to the event with details including:

- Event schedule
- Check-in location and time
- Instructions for collecting package inclusions

This information will be sent by the venue box office to the email address or telephone number provided at the time of purchase.

If you have not received this information at least 3 days before the show, please contact us via the Customer Service Enquiry Form or at vip@superfan.live.

Merchandise & Package Collection

Merchandise included in your package will be available for pickup on the day of the show at the designated VIP check-in location (or another designated location).

Please note:

- All items must be collected onsite on the day of the event
- Items will not be shipped if not collected

If you need to add an alternate pick-up name, please contact us within 10 days of purchase via the Customer Service Enquiry Form or at vip@superfan.live.

Entry Requirements

You must bring a valid photo ID that matches the purchaser's name on the order.

Guests who are unable to present a matching photo ID will be denied entry.

You may also be required to sign a waiver and release of liability.

Photography & Usage

By purchasing a package, you consent to being photographed at the event.

These images:

- May appear in a shared gallery visible to other attendees
 - May be used for promotional purposes by SUPER, the photographer, and/or the artist
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Changes & Conditions

Event details (including dates, venue, inclusions, merchandise, and amenities) may vary by market and are subject to change or cancellation at any time.

Please note:

- All sales are final
- No refunds, exchanges, resales, or transfers are permitted
- Package elements become invalid if resold or transferred
- This offer is not valid for tickets purchased via Fan-to-Fan Resale
- Partial attendance is not eligible for a refund

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The artist, tour promoter, ticketing company, venue, and affiliated parties reserve the right to sell additional items (including single-day tickets or additional packages) at their discretion.

They are not responsible for issues resulting from outdated or incorrect information provided by the purchaser.

Accessibility

If you have accessible needs, please contact your point of purchase or the venue box office for more information about accessible seating.

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